

Nathanael Amelo

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SUMMARY

A certified AWS Cloud Practitioner, highly motivated, with problem solving and critical-thinking skills with 300+ training hours and experience in cloud computing, with self-starting basic developer skills, seeking to launch a career as a Software Engineer, currently attending a 10-week cohort program focused on Introduction to Professional Web Development. Interested in pursuing a career as a Software Engineer at Microsoft where the utilization of skills in software engineering fundamentals, ideation, design, development, testing, deployment, maintenance, reporting and working as part of a development team to implement solutions on impactful projects, will add value to the operations at Microsoft during the cohort. Looking forward to applying experience in Software Engineering to help Microsoft empower every person and every organization on the planet to achieve more.

SKILLS

- **OS:** Windows, MacOS, Linux
- **Language:** Python, JavaScript, Bash Script
- **Web:** HTML, CSS, Python
- **Tools:** Visual Studio Code, Collaborative GIT, Slack, CLI Basics, PowerShell, Virtual Box
- **Version Control:** GitHub,
- **Platforms:** AWS CloudFormation, AWS Systems Manager, AWS Cloud Watch, AWS CloudTrail, Terraform, Docker
- **Server:** Windows Server, Apache HTTP Server
- **Methodologies:** Agile, Scrum
- **Soft Skills:** Active Listening, Sensitivity to Features, Critical Observation, Effective Interactions, Governance, Time Regulation, Research, Issue Resolution, Adaptability, Analysis, Lateral Thinking, Logical Reasoning, Negotiation, Creativity, Divergent Thinking, Innovation, Goal Setting, Cultural Intelligence
- **Miscellaneous:** Active Directory, CRM, Microsoft 365, Hardware setups and troubleshooting (Mobile/PC)

TRAINING & CERTIFICATIONS

Refcode |September 2022 – Present

- Introduction to Professional Web Development
Participating in a 10-week Professional Web Development program spending 20+ hours leaning HTML, CSS, JavaScript, GitHub/Git, Command Line Terminal, Agile/SCRUM Methodologies, Kanban Boards and Continuous Deployment.

Amazon Web Services AWS Cloud Practitioner Certification

Generation USA |February 2022 – June 2022

- Junior Cloud Practitioner Program
Participated in a 10-week Jr. Cloud program, spending over 300 hours learning to deploy, configure and manage cloud infrastructure using different tools and writing basic shell scripts. Basic

knowledge of Linux, Python, AWS, DevOps to support IT operation related cloud-based environments.

EXPERIENCE TRAINING

EagleLion System Technology PLC | December 2019 – June 2021

International Relations and Business Operation Manager

- Worked closely with the Chief Executive Officer on all matters related to the business, resulting in increased productivity by 40%.
- Supervised office construction ensuring on start time date
- Responsible for daily operations and monitored office supplies
- Created an office budget of \$30,000 monthly and ensured all employees follow it
- Administered, managed, and maintained more than 5+ G-Suite accounts
- Prepared and presented business reports to the CEO quarterly
- Fill in for General Manager (GM) in times of absence, made executive decisions, held meetings and provided accountability
- Provided IT assistance to staff, monitored, installed, configured, updated, upgraded, troubleshoot and resolved issues with software and hardware
- Performed functionality test, evaluated, and wrote reviews about new software products within the company

MetroPCS | July 2017 – December 2019

Sales Associate

- Greeted customers, responded questions, improved engagement with merchandise, and provided outstanding customer service
- Troubleshoot mobile devices, hard reset, email recovery, backup data, set up new mobile devices, installed, and uninstalled mobile applications
- Maintained client confidence by keeping their information confidential
- Had trusted access to store codes, store safe, cash registers & point of sale terminals
- Checked & followed company standard procedures for cash handling & reporting, inventory control, including opening and closing the store
- Achieved established goals
- Directed sales staff in maintaining discipline and demonstrating product features to customers
- Assessed customers' needs and provided assistance and information on product features
- Worked with team to act on customer feedback and resolve customer complaints in timely, friendly and professional manner

Dekalb County Division of Family and Children Service | June 2016 – July 2016

Office Assistant (Summer Internship)

- Converted 500+ hardcopy files into electronic files
- Assisted over 100 customers with food stamp applications

- Delivered documents and routing mails to agency social case managers which increased efficiency by 50%
- Participated in an annual backpack and school supplies program for foster children in DeKalb County

Leadership

DISCBOTS ROBOTICS TEAM CAPTAIN | 2016 - 2017

TEAM # - 6023

- Helped the team decide on realistic ideas for robot model
- Led the robot building segment
- Understood and explain all competition rules, and points to the team members
- Helped assign responsibilities/ tasks to team members
- Recorded/documented team's progress and ideas throughout the season
- Communicate to mentors and coaches about progress, issues and team needs